Logic Model and Community Care Coordination Activities

My Care Community (MCC) Logic Model

Goal: Efficient community care coordination resulting in improved quality of life, health outcomes, and social determinants of health.

Inputs

- Staff Time
- Funding
- Technology Platform
  - Referrals
  - Planning Screen
  - Progress Screens
  - Contact Notes, progress notes
  - Data on client, supervisor, program, administration, and community levels
- Comprehensive Assessment Tool (SDoH)
- Service Maps
- Bundles of Services aligned with Assessment
- Care Coordination Manual and Training

Activities

Community/Initiative

- Recruit partner organizations

MCC Partner Organizations

- Prepare for care coordination
- Recruit clients into the system
- Identify needs
- Plan to address needs
- Refer to partner organizations
- Communicate among organizations and clients to optimize care

Linn County Public Health

- Evaluate impact of the referral system
- Recruit partner organizations

Outputs

- Number of end users trained
- Number of active end users
- Number of clients in platform
- Percent of clients with completed authorization
- Number of SDoH assessments completed
- Number of referrals made
- Number of clients retained in care coordination

Outcomes

Short

Participant

- Increase in services utilized
- Engagement in cross-sector services

System

- Number of partner organizations using platform
- Number of referrals made to cross-sector organizations

Medium

Participant

- Decrease in identified needs of community members

System

- Improvements in social determinants of health (menu of metrics available)
- Increase in health equity (menu of metrics available)

Long

- Improved health outcomes
- Reduced healthcare costs
- Stable families and individuals with lower level of need
- Improved quality of life

Objectives

Address social determinants of health by aligning care coordination across sectors.

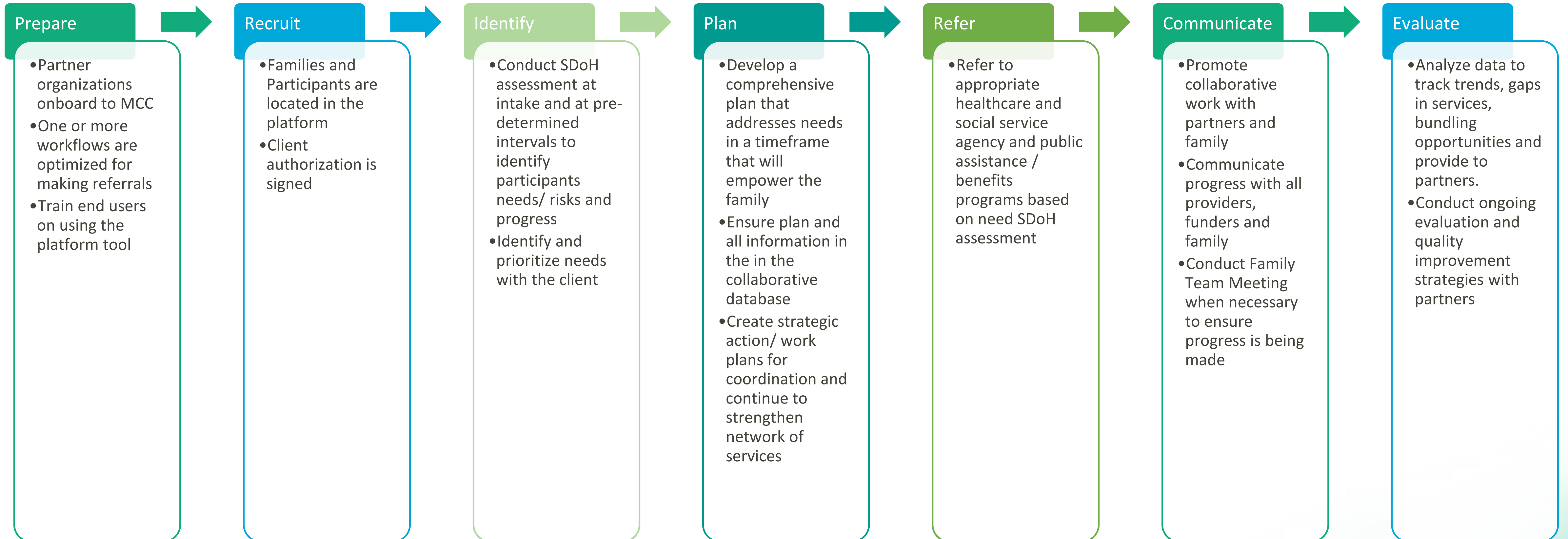
Provide efficient community care coordination to ensure clients' needs are met.

Standardization of assessment tool

Assumptions:

- Public Health, Healthcare, and Social Service sectors will maintain ongoing collaboration and engage in two-way referrals across sectors.
- Cross-sector community partner organizations will continue to join MCC

Community Care Coordination Activities



Partners for better care.